

Salesforce Slack-Administrator

Salesforce Certified Slack Administrator

Questions And Answers PDF Format:

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Version = **Product**



Latest Version: 6.0

Question: 1

How can Slack admins protect sensitive information in shared channels?

Response:

- A. Limit the number of users in the channel.
- B. Disable message reactions in the channel.
- C. Apply message retention policies.
- D. Convert shared channels to private channels.

Answer: C

Question: 2

Who can approve the creation of a new workspace in an Enterprise Grid setup?

Response:

- A. Standard User
- B. Slack Owner
- C. Org Admin
- D. Workspace Admin

Answer: C

Question: 3

What are key security settings that admins should configure in Slack?

(Choose two)

Response:

- A. Enabling two-factor authentication (2FA).
- B. Disabling all app integrations.
- C. Applying data retention policies.
- D. Allowing guest users in all public channels.

Answer: A,C

Question: 4

What are effective strategies for developing a Slack vision for an organization?

(Choose two)

Response:

- A. Align Slack usage goals with organizational objectives.
- B. Assign all Slack roles to external consultants.
- C. Define clear use cases for Slack's features.
- D. Limit usage to a single department initially.

Answer: A,C

Question: 5

How can a Slack admin enforce channel-naming guidelines?

Response:

- A. By monitoring and renaming channels manually.
- B. By using Slack's built-in naming enforcement feature.
- C. By educating users and providing recommended prefixes.
- D. By restricting users from creating new channels.

Answer: C

Question: 6

Which factors should influence a decision to create a new Slack workspace?

Response:

- A. Team size and structure.
- B. Cost considerations.
- C. Regulatory requirements.
- D. Number of channels in the existing workspace.

Answer: A,C

Question: 7

What are the key benefits of consolidating workspaces in an Enterprise Grid?

Response:

- A. Simplified user management.
- B. Improved cross-team collaboration.
- C. Faster app installation processes.
- D. Automatic integration of external organizations.

Answer: A,B

Question: 8

What action should an admin take before approving a new app installation?

Response:

- A. Verify app permissions and data access requirements.
- B. Test the app in a separate workspace.
- C. Assign the app to a dedicated channel.
- D. Disable all other apps in the workspace.

Answer: A

Question: 9

What are best practices for managing inactive Slack accounts?

(Choose two)

Response:

- A. Automatically deactivate inactive users via SCIM.
- B. Monitor usage with analytics before deactivating accounts.
- C. Archive all messages associated with inactive accounts.
- D. Assign inactive users to guest roles.

Answer: A,B

Question: 10

What feature is exclusive to Slack's paid plans?

Response:

- A. Custom emojis
- B. Searchable message history for the last 90 days
- C. Unlimited app integrations

D. Slackbot automation

Answer: C

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