Avaya
61510T
Avaya AXP Public Cloud APIs Specialized

Questions And Answers PDF Format:

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Version = **Product**

Latest Version: 6.0

Question: 1

Why is the Avaya Authentication Process crucial for application security?
Response:

A. It prevents unauthorized API changes.
B. It ensures only registered applications can access the API.
C. It reduces the API's response time.
D. It increases the number of requests an application can make.

Answer: B

Question: 2

What functionalities does the Transcript API support in the Avaya AXP Public Cloud?
(Choose two)
Response:

A. Generating automatic responses to queries
B. Retrieving conversation details
C. Analyzing tone and sentiment
D. Encrypting stored data

Answer: B,C

Question: 3

How can Widget APIs enhance the functionality of a workspace?
Response:

A. By adding new data storage options
B. By introducing additional third-party integrations
C. By enabling customization and interaction within the workspace
D. By reducing the graphical load of the workspace

Answer: C

Question: 4

Which APIs are integral to developing comprehensive customer profiles in the Avaya AXP Public Cloud?
(Choose two)
Response:

A. Messaging SDK
B. Customer Journey API
C. Historical API
D. Chat SDK

Answer: B,C

Question: 5

How does the Customer Journey API enhance user experience in the Avaya AXP Public Cloud?
Response:

A. By providing templates for web design
B. By offering encryption services for data
C. By tracking customer interactions across different channels
D. By automating responses to user inquiries

Answer: C

Question: 6

How does Avaya ensure API request integrity?
Response:

A. By using HTTPS for all API requests
B. By limiting the number of API calls per user
C. By requiring API requests to come from whitelisted IPs
D. By using load balancers to manage request traffic

Answer: A

Question: 7

What parameters are essential when making requests to Avaya's APIs?

(Choose two)
Response:

A. API key for authentication
B. Callback URL for asynchronous operations
C. Encryption protocols
D. Content-Type header

Answer: A,D

Question: 8

What are the key capabilities of the Workspaces Widget Framework SDK?
(Choose two)
Response:

A. Creating and managing virtual machines
B. Customizing user interfaces
C. Integrating with external databases
D. Developing custom widgets

Answer: B,D

Question: 9

Which SDK would you use to analyze customer interactions over a period?
Response:

A. Messaging SDK
B. Customer Journey API
C. Transcript API
D. Historical API

Answer: D

Question: 10

Which mandatory requirements must be met to use Avaya's APIs?
(Choose two)
Response:

A. Registration on the Developer site

B. Completion of an API training course
C. Understanding of the API documentation
D. Acceptance of terms and conditions

Answer: A,D

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