

Avaya 60941T

Administering Avaya Messaging Specialized

Questions And Answers PDF Format:

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Version = Product



Latest Version: 6.0

Question: 1

How does an administrator activate the holiday greetings feature in Avaya Messaging?
Response:

- A. By creating a time-based schedule in the Call Routing tab
- B. By assigning the holiday greeting to user profiles
- C. By selecting the appropriate holiday greeting in the Company Settings
- D. By setting a trigger within the Key Mapping section

Answer: C

Question: 2

Avaya Messaging supports integration with which of the following platforms?
Response:

- A. Google Cloud Messaging
- B. Microsoft Exchange
- C. IBM Lotus Domino
- D. Avaya Aura Contact Center

Answer: B

Question: 3

In which section of the Administration Console can the customized TUI be managed?
Response:

- A. Company Settings
- B. Mailbox Management
- C. System Tools
- D. TUI Configuration

Answer: D

Question: 4

Where can you define Business Hours in the Avaya Messaging system?

Response:

- A. Voicemail Settings
- B. Company Settings
- C. Feature Manager
- D. Call Routing Tab

Answer: B

Question: 5

What benefits does using a mailbox template provide in Avaya Messaging?

(Choose two)

Response:

- A. It speeds up the mailbox creation process.
- B. It ensures uniform settings across mailboxes.
- C. It automatically routes calls based on department.
- D. It simplifies user authentication management.

Answer: A,B

Question: 6

When activating a Voice Menu in Avaya Messaging, what are the key steps to ensure the menu functions properly?

Response:

- A. Link the voice menu to a mailbox
- B. Test all menu options before activation
- C. Use a pre-set voice menu template
- D. Configure the voice menu only during business hours

Answer: B

Question: 7

Which component is essential for managing call routing during different times of the day in Avaya Messaging?

Response:

- A. Business Hours configuration
- B. Feature Groups
- C. Password/Security Tab
- D. Call Forwarding Rules

Answer: A

Question: 8

What are the key components of the Avaya Messaging architecture?
(Choose two)
Response:

- A. Centralized messaging server
- B. Distributed user nodes
- C. Email server integration
- D. Analog phone connectivity

Answer: A,C

Question: 9

In Avaya Messaging, what is the function of the "User Profile" section in the Administration Console?
Response:

- A. To assign licenses to users
- B. To configure network settings for the server
- C. To manage user roles, access, and messaging features
- D. To monitor system resource usage

Answer: C

Question: 10

How can administrators activate a Voice Menu in Avaya Messaging?
Response:

- A. By configuring the menu within the Organizational Unit settings
- B. By assigning the menu to specific mailboxes or departments
- C. By applying a Feature Group to the menu
- D. By configuring it through the TUI Key Mapping section

Answer: B

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