Avaya
60082T

Administering with Avaya Admin Portal Specialized

Questions And Answers PDF Format:

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Version = **Product**

Latest Version: 6.0

Question: 1

What details should be meticulously checked in the logs when monitoring for potential security breaches?
(Select two)
Response:

A. Failed login attempts.
B. Email transmission logs.
C. Firmware update logs.
D. IP address access records.

Answer: A,D

Question: 2

Which step is necessary when adding an additional station to a user entry in the Avaya Admin Portal?
Response:

A. Configuring additional security settings for the new station.
B. Assigning a unique identifier to the new station.
C. Linking the new station to the user's existing email account.
D. Updating the user's role to include multi-station access.

Answer: B

Question: 3

When configuring announcements in the Avaya Admin Portal, what is a critical consideration to ensure effectiveness?
Response:

A. The duration of the announcement.
B. The volume level of the recording.
C. The clarity and relevance of the message content.
D. The frequency of announcement updates.

Answer: C

Question: 4

Which option ensures that the phone template update will be compatible with the specified new device type?
Response:

A. Updating all related user profiles simultaneously
B. Confirming device type compatibility with the system
C. Changing the network settings
D. Consulting the user manual for the device

Answer: B

Question: 5

What is the primary benefit of applying workflows to schedule bulk processes in the Avaya Admin Portal?
Response:

A. It allows for real-time troubleshooting of network issues.
B. It automates repetitive tasks to enhance efficiency.
C. It provides detailed reports on user activity.
D. It restricts access to sensitive user data.

Answer: B

Question: 6

What are the critical checks before updating the public unknown number for a user in the Avaya Admin Portal?
(Select two)
Response:

A. Ensuring the number aligns with external communication policies
B. Verifying network settings for external call routing
C. Confirming the number's availability and validity with the telecom provider
D. Checking the user's permissions for making international calls

Answer: A,C

Question: 7

Which setting is essential to configure when adding a VDN in the Avaya Admin Portal?
Response:

A. The device's IP address
B. The call routing script
C. The user's permission level
D. The network's firewall settings

Answer: B

Question: 8

Which tool within the Avaya Admin Portal allows supervisors to assess agent interactions?
Response:

A. Real-time monitoring dashboard
B. Historical data analysis tool
C. Network performance tracker
D. Hardware utilization report

Answer: B

Question: 9

Which configuration setting is impacted by changing the public unknown number on a user entry in the Avaya Admin Portal?
Response:

A. Call forwarding settings
B. Voicemail access settings
C. Outbound caller ID presentation
D. Internal extension dialing rules

Answer: C

Question: 10

What are essential features that should be accessible to supervisors in the Avaya Admin Portal?

(Select two)
Response:

A. Call recording access
B. System backup and restore functions
C. Performance analytics tools
D. Direct messaging to external clients

Answer: A,C

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